

## **River Thames Charters** **Terms & Conditions of Hire**

“The Charterer” is River Thames Charters and is the operator of the vessel being hired

“The Client” is the person in whose name the booking is made. When the Client is a company, the Charterer shall be entitled to deem the person(s) making the reservation as the duly authorised representative(s) of the company and the company will be the Client

**These Terms & Conditions form part of the contract between the above parties**

### **Reservations**

Reservations will be accepted and held for 7 days. A confirmation email or letter together with a non-refundable deposit of 25% of the charter or package fee must be received from the Client within 7 days to secure the reservation. The remaining 75% must be received no later than 30 days before the charter date. The charter will not commence until all amounts have been paid in full

Payment can be made by cash, cheque, bank transfer or credit/debit card. An additional charge of 2.5% will be made for any credit card transactions

### **Cancellations**

#### **Client Cancellation**

Cancellations received from the Client more than 30 days before the commencement of the charter will result in the loss of the 25% deposit, unless the Charterer is able to resell the charter, in which case an administration charge of £100 will be made

Cancellations received from the Client 30 days or less before the commencement of the charter will not entitle the Client to any refund and any balance remaining unpaid at that time will be immediately due to the Charterer

#### **Charterer Cancellation**

The Charterer will make every effort to ensure that the vessel runs, however there are some circumstances where it would be impractical or unsafe for the charter to be held (e.g. adverse weather conditions, mechanical failure etc). The Charterer vests discretion with the professional skipper aboard the vessel to ensure the safety of all our guests and therefore such cancellation will be at the skipper's discretion. In the unlikely event of such a cancellation, The Charterer will offer the Client a substitute day for the same number of guests. The Client will have no further claim for loss or damage whatsoever resulting from the cancellation of this agreement

### **Catering**

The Client is not permitted to bring their own food or drink aboard unless prior consent is given by the Charterer. If consent is given, there will be a corkage charge of £5 per bottle of wine (75cl) and £10 per bottle of champagne (75cl)

All catering prices are subject to a minimum of 10 guests. The number of guests confirmed for catering purposes will be the number of guests permitted on the vessel for charter

Catering & refreshment arrangements must be confirmed 14 days prior to commencement of charter. Changes cannot be made after this date

All catering & refreshments must be paid for in full prior to the commencement of the charter. Additional refreshments will be available for purchase during the charter; however these must be paid for by cash or credit/debit card prior to disembarkation (a credit card fee of 2.5% will apply)

### **Safety**

Lifejackets are available for up to 12 guests. The Charterer recommends that children wear lifejackets at all times and are accompanied by an adult when on the decks

Neither the Charterer nor any of its employees shall be liable for any injury, loss, damage, accident or illness to the Client or guests or their possessions howsoever caused, whether onboard the vessel or whilst embarking. Guests use the vessel, open decks, handrails etc at their own risk

In order to ensure the safety of our guests, the Charterer reserves the right to refuse any guest permission to board the vessel where they represent a danger to themselves or others. The skipper has absolute authority and his instructions must be adhered to at all times. If any guests fail to comply with the reasonable instructions of the skipper, he will have the right to order the Client and his/her guests to leave the vessel subject to arrangements being made to allow for their disembarkation. This will be deemed a voluntary termination of the charter and the Client will not be entitled to repayment of any part of the charter fee or any other remedy

**Insurance**

The Charterer carries a £3,000,000 Third Party and Passenger Liability Insurance which affords protection, on standard marine terms to any guest in control of the charter vessel under the direct supervision of our skipper. The Charterer accepts no responsibility other than the provision of said insurance for any claim that may be brought to bear

**Damage & Breakages**

The Client is responsible to the Charterer for any loss or damage to its property caused by the Client or a member of the Client's party

**Music**

Clients are invited to supply their own music on CD. All music must be stopped when passing through or waiting for a lock. Clients are requested to prevent their guests from making undue noise, particularly when passing through locks

**Smoking**

Smoking is not permitted at any time below deck

**Animals**

Animals are not permitted on the vessel with the exception of trained Guide Dogs

**Please sign to confirm you have read and agree to our Terms & Conditions of Hire and that it is your responsibility to acquaint every guest with these Terms & Conditions**

**Signed**..... **Dated:**.....

**Name**.....

**Company (where applicable)**.....

Please print, sign and return this form together with your deposit to:-

River Thames Charters  
16 Church Lane West  
Aldershot  
Hampshire  
GU11 3LJ

(Please make cheques payable to "P Hartley")